

International Pharmaceutical Federation **FIP/Hospital Pharmacy Section** 

# **WPRO Feature**

#### **Newsletter 59**

December 2016

Founded in 1957, the FIP Hospital Pharmacy Section focuses on education, communication, and improving the practice of pharmacy in hospitals around the world.

# **Message from the President**

#### Hello, Everyone!

This edition of the FIP Hospital Pharmacy Section (HPS) newsletter is remarkable in its representation of various hospital pharmacy departments in the **Western Pacific Region (WPRO) and their work to improve the pharmaceutical care of its patients**. I hope that you are as impressed as I am at the transformation of pharmacy services to provide pharmacy information and services to physicians and patients in the countries discussed. The efforts to make these services available to all patients and to evaluate the quality of these services on a regular (not just for a few



patients and quality measured once in a while) basis is important to our professional integration with the health care team and the delivery of comprehensive care to patients. Thank you to all those who contributed to the WPRO updates and to our HPS officer Mary Wang for coordinating this issue.

The HPS has also issued a **call for research proposals** that can be funded through HPS resources. Eligible proposals will address any of the revised Basel Statements. Please see the article for details on how to apply, deadlines, funding amount etc. Other opportunities for FIP funded travel grants etc. are repeated in this newsletter. Please check the details and deadlines if you'd like to take the opportunity to compete for this funding.

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# Upcoming FIP meetings:

# Message from the President (cont.)

I'd also like to draw your attention to the 3rd **HPS Webinar** on **developing posters and abstracts** for FIP Congresses which will be offered in January 2017. Again I ask you to put the webinar date and time on your calendar and notify your colleagues and pharmacy students about this webinar. Our first two webinars this year have been very well received and their recordings are now available on the FIP website per the links found in this newsletter. I invite you to listen to these webinars and provide me some feedback about your needs for additional webinar topics. It is our intent to provide webinars on topics that you want to hear about. In addition if you have experience in any topics that you believe global colleagues would like to hear about please let me know that you are available.

In this newsletter you will find biosketches on two HPS members who have volunteered to help the HPS officers with our mission. John Hertig, who has organized this year's HPS webinars, and Lisa Potter, who shares the editorship of this newsletter and was responsible for the November newsletter, are featured in this edition.

Finally, let me **wish you a wonderful time of light, reflection and renewal** as many cultures and religions honor and recognize these important activities in the month of December.

Best wishes to all of you.

Marianne Ivey President, FIP Hospital Pharmacy Section

**21-24 May 2017** 6<sup>th</sup> FIP Pharmaceutical Sciences World Congress Stockholm, Sweden

**10-14 September 2017** 77<sup>th</sup> FIP World Congress of Pharmacy and Pharmaceutical Sciences Seoul, Korea



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### WPRO Feature – News from the Western Pacific Regional Office

## TAIWAN SOCIETY OF HEALTH-SYSTEM PHARMACISTS (TSHP) ANNUAL CONFERENCE

Today most pharmacists in Taiwan would agree that they have a wider responsibility in patient care. Today's hospital pharmacy practice in Taiwan is very advanced and efficient. There are 477 hospitals in Taiwan, 22 accredited medical centers. Each medical center supplies on average 5,500 prescriptions a day. Pharmacists care for outpatient, inpatient, emergency patients as well as the supply of chemotherapy and TPN. With over 3,000 members, Taiwan Society of Health-System Pharmacists (TSHP) brings together pharmacists who practice in the hospital pharmacy setting in Taiwan.



TSHP Annual Conference

To mark the year-end, the TSHP annual conference was held on the 6th of November, 2016 in Taipei at the National Taiwan University. This is the largest gathering for clinical pharmacists in Taiwan, with over 800 delegates in attendance. The theme for this year's conference was "Integrated Pharmaceutical Care for the Aging Society".

Invited by President Mary Wang, the keynote session was delivered by Professor Timothy Chen from the University of Sydney. He spoke on the topic of "Caring for older people: Home Medicines Review and Residential Medication Management Review". In his presentation he highlighted that the number of people in older age groups is expected to grow. In fact, 40.8% of the population is predicted to be in the older age group by 2050. Using trends in the population growth, Professor Chen spoke about the concern that fewer younger people will be able to take care of the elderly in the future. He went on to speak about polypharmacy, the use of unnecessary medications and how it affects both the Australian and Taiwanese population. He discussed the objectives and process of Home Medicines Review in Australia and the importance of inter-professional collaboration.



Ms Yong Pei Chean from the Pharmaceutical Society of Singapore (PSS) also spoke in the keynote session. She shared her journey in improving pharmaceutical care in the intermediate and long term sector and the partnership between PSS and the Agency for Integrated Care (AIC). She spoke about Singapore's vision for 2020 in providing affordable healthcare services and for care to continue from hospital and into the community and patient homes. Over the last few years, PSS has been able to start Pharmaceutical Care Programs in nursing homes, enforce Enhanced Nursing Home Standards and roll out PSS Medication audit checklist for aged cared facilities. Following the conference, TSHP helped coordinate field trips for its international colleagues with the aim to encourage intercountry sharing and to promote the exchange of materials and experiences. Professor Chen visited the National Taiwan University, Taipei Medical University and China Medical University.







Ms Yong Pei Chean and Ms Grace Kng from PSS visited hospitals, community pharmacies and aged care facilities in Taiwan.

TSHP continues to be strongly committed to strengthening the pharmacy profession and delivering quality clinical pharmacy services to patients. TSHP will also remain an active participant in international activities to help improve the professionalism of our colleagues.

~reported by Lucy Yun-Ju Pan

# Introduction and Promotion of the Basel Statement in Taiwan



The Basel Statements were revised in 2014 at the FIP Congress in Bangkok, Thailand, and was translated to Simplified Chinese in September 2015. Feeling the need to promote the Statements to Taiwanese hospital pharmacists, which represent >30% of the pharmacy workforce, a translation into Traditional Chinese was recently made.

This version is easier to read for the Taiwanese community and also other Asian countries who use Traditional Chinese text. The Traditional Chinese version of the Basal Statement has been published in the Formosa Journal in November 2016: <u>http://tpic.tw/wp-content/uploads/2016/11/Basel-Statement.pdf</u>

Recently, Taiwan Society of Health-System Pharmacists (TSHP) made a decision to implement an annual activity in Taiwan to promote the Basel Statements. The activity will involve a competition on the implementation and execution of Basel Statements at their hospital. Hospitals may submit their achievements or activities by multimedia (film, animation, etc). These will be shared at the TSHP annual academic conference and a prize will be presented to the first place. ~reported by Mary Chun-Yu Wang

### In Malaysia: Good Documentation Among Ward Pharmacists

Clinical pharmacy services in public hospitals under Ministry of Health (MOH), Malaysia, particularly ward pharmacy has evolved tremendously to ensure continuous delivery of quality service and improvement of the healthcare system. The first ward pharmacy services started in 2002 in medical ward, Hospital Pulau Pinang. As part of the medical team, ward pharmacists work closely with other healthcare professionals during ward rounds to assist doctors in pharmacotherapy decision making by providing information about medications, identifying drug related problems and developing pharmaceutical care plans.





Since 2008, standardized clinical pharmacy forms have been used to document patient's medication history, pharmacotherapy review, case clerking, intervention on pharmaceutical care issues and medication counselling done in the ward. Structured training modules are developed by MOH for training purposes. Preceptors and training centers in each state were appointed based on criteria set to fulfill the training demand. In order to evaluate and maintain the quality of ward pharmacy services, clinical audits are done periodically from 2013 in various aspects such as organization, clinical activities, quality initiatives and documentation.

MOH has put a lot of effort to improve clinical pharmacy services. One such effort is to promote good documentation practice among ward pharmacist. In 2016, five roadshows on Clinical Pharmacy Documentation were conducted successfully, which aimed to polish

and instill documentation skills among ward pharmacists. Activities during the roadshow include site visit to medical wards by MOH representatives and dialogue with all ward pharmacists to identify any issues pertaining clinical documentation practices. There were also interactive talks from expert panels, lectures and group sessions.

MOH also set an indicator of 100% placement of full-time pharmacists, particularly in state hospitals, for general medical wards and intensive care units as stated in the 2016 Action Plan, Pharmacy Practice and Development Division, Pharmaceutical Services Division, MOH. Until September 2016, there were 76.35% (113/148) medical wards and 100% (14/14) intensive care units in state hospitals with full-time pharmacists. Overall, about 16 million in-patient prescriptions were received and screened by pharmacists. From these prescriptions, 4.06% were intervened and 58% were identified as having an inappropriate regimen. Hence, ward pharmacists play a big role, together with other healthcare professionals, to ensure patients receive the best of care during their hospital stay.

~reported by Nor Hasni Haron and Noraini Mohamad

Pharmaceutical Services Division, Ministry of Health, Malaysia

# In Australia: SHPA driving pharmacy workforce transformation

*"There can be no health care without a properly qualified workforce,"* said Professor Bill Charman, Chair of the FIP Education initiative (FIPEd) at the recent FIP Global Conference on Pharmacy and Pharmaceutical Sciences Education, in Nanjing, China.

The Society of Hospital Pharmacists of Australia (SHPA) agrees, and has established a workforce transformation team that is focussed on a workforce strategy. Three key initiatives – our Residency, Research and Redesign projects – are already having impact, and align well with FIP's global vision and goals to transform the pharmacy workforce that were launched at the Nanjing conference.

FIP's Workforce Development Goal 2 (WDG) focuses on foundation training and early career development; which is exactly what SHPA's



Kristin Michaels, CEO, SHPA

structured, formalised, supported and accredited national residency program beginning in 2017 is all about. Although residency programs have been available in the USA for 53 years, and also exist in the UK, Canada and Singapore, similar programs of post-graduate experiential learning in Australia have not been developed on a national scale. The first 30 SHPA provisionally accredited hospital pharmacy residency programs have just been announced.

SHPA also recently released the 'Pharmacy Technician and Assistant Role Redesign within Australian Hospitals project' report. The project was comprehensive and included a review of literature and supporting frameworks, a national survey, three focus groups, six structured interviews with key stakeholders, and four case studies of innovative practice. The national survey received 154 responses representing 170 hospital pharmacies. This work also is consistent with the objectives of FIP's WDGs 11, 12, 13.

The future of pharmacy in Australia and the world is rapidly evolving. The enhanced potential for pharmacists to provide immense value for patients through better medicines management, especially in terms of reducing avoidable hospital admissions, is clear. SHPA is rethinking the future of Australian pharmacy by strategically and rigorously designing and implementing lifelong education and support for pharmacists.

For more information about SHPA's workforce transformation work, see:

#### www.shpa.org.au/workforce-transformation

For more information about FIP's workforce development goals, see:

www.fip.org/educationreports

~reported by Kristin Michaels, CEO, SHPA

## **FIP HPS Research Grant - Call for Proposals**

The FIP HPS is proud of the research that our members are involved in and are pleased open the FIP HPS Research Grant again to support such initiatives. In light of the release of the revised Basel Statements in 2015, the FIP HPS is opening up the FIP HPS Research Grant to FIP HPS members for research that focuses on the implementation of the revised Basel Statements. In particular, research focusing on seamless care, medication safety or interprofessional collaboration will be given priority. The grant will fund a project of up to €3000 (EUR).

The application guide and form for this grant can be downloaded at: <u>https://goo.gl/uvnDh9</u>

Applications forms must be submitted to jimsteve@med.umich.edu by 28th February 2017.

For additional information, please contact jimsteve@med.umich.edu

# **Opportunities through the FIP Foundation**

The FIP Foundation's objective is to promote the educational and research ventures of pharmacists and pharmaceutical scientists, and expand the pharmacist role into charitable projects towards global health. To that end, the FIP Foundation offers a number of grants and awards each year including:

#### **FIP Congress Scholarships**

Every year, the FIP Foundation awards a number of FIP Congress Scholarships to enable pharmacists or pharmaceutical scientists to travel to the FIP Congress. The application is open annually from 1 October until 31 January.

#### The Ton Hoek Scholarship for Global Leadership

The FIP Foundation awards a scholarship to assist a young pharmacist or pharmaceutical scientist in traveling to the FIP Congress. Through participation in the FIP Congress, the honored student/recipient will learn firsthand of global health issues. Applications are due on 31 January.

#### The Young Pharmacists/Pharmaceutical Scientists Grant for Professional Innovation

This award includes a 1000 Euro grant and all-expense paid opportunity to travel to the FIP World Congress. Projects can stem from any field of pharmacy, but should benefit or improve health of communities and demonstrate the added value of pharmacy on health. Applications are due on 1 April.

#### Pharmabridge

Pharmabridge is a voluntary initiative aimed at strengthening pharmacy services in low-income and emerging countries. This program links individuals and institutions together to actively exchange resources and training in pharmacy practice, pharmaceutical industry, and professional pharmacy education. Applications are rolling.

#### Please visit <u>www.fipfoundation.org</u> for more information and application details.

## **Introducing FIP HPS members**

# Lisa Potter (USA), Chair, Communications committee

Lisa Potter is a specialist in organ transplantation, and Coordinator of Transplant Pharmacy Services at the University of Chicago Medical Center. In this role, she leads a team of transplant pharmacists who oversee all the medication-related needs of inpatient and outpatient kidney, liver,



pancreas, heart, and lung transplant recipients. In addition to her position at the University of Chicago, Dr. Potter serves as the Chair of the American Society of Transplantation's Transplant Pharmacy Community of Practice. In this role, she coordinates the Community's educational, research, public policy and promotional activities.

Dr. Potter has a long history of involvement with FIP, including ad-hoc assistance to FIP Staff, writing for the International Pharmaceutical Journal, Spanish translation for the FIP Working Group on Counterfeit Medications, elected offices with the FIP Young Pharmacists Group, and attendance at over 10 FIP World Congresses. She is pleased to serve the HPS in this new role.



### John Hertig (USA), Webinar coordinator

John B. Hertig is the Associate Director at the Purdue University College of Pharmacy, Center for Medication Safety Advancement (CMSA) and has a courtesy appointment as Clinical Assistant Professor of Pharmacy Practice. In his current role, he leads strategic initiatives, forms partnerships, educates, and serves as an international expert in medication safety.

At Purdue University, he has expanded didactic and experiential training opportunities in medication safety, leadership, and management. Dr. Hertig has led multiple state-wide medication safety initiatives, and works closely with health professionals as a member of several patient safety coalitions. He holds advisory roles with the FDA and CMS, and collaborates with other national and international organizations on patient safety-related policy. Dr. Hertig's experience and focus areas include: health policy, medication safety, quality, performance improvement, and leadership development. He has published on a variety of health-related topics, and is the Director of the CMSA Medication Safety Fellowship Program. In addition, Dr. Hertig is a member of the Board of Directors for the Alliance for Safe Online Pharmacies – Global, where he leads efforts to reduce the patient safety impact of illegal and counterfeit online drug distribution worldwide. Dr. Hertig was honored in 2014 as the Indiana Health-System Pharmacist of the year, and recently received the "Excellence in Innovation" Award, from the National Alliance of State Pharmacy Associations and Upsher-Smith Laboratories in 2015.

## The Future is Bright for the Filipino Pharmacists!

The Philippines have raised the bar of excellence in the practice of pharmacy through the recent amendment of the five-decade Pharmacy Law. The law aims to regulate the practice of pharmacy, uplift the pharmacy profession, and enhance professional competency. In this light, the mission of pharmacy practice is to improve patients' health and make the best use of their medicines become a reality.

The Philippine Society of Hospital Pharmacists (PSHP), is an organization of hospital pharmacists whose mission is to promote safe and effective use of medication by enhancing the competence of hospital pharmacists, and by collaborating with healthcare professionals and allied organizations. It has participated as a member of the Technical Working Group of the Philippine Pharmacists Association in developing the Philippine Practice Standards Manual, which aims to set the standards of practice and to guide pharmacists in performing their duties in collaboration with other health professionals to achieve optimum patient outcomes.

Good Pharmacy Practice in the hospital, community and institutional pharmacy evolve in five major competencies: provision of quality medicines and other health products appropriate to the needs of the patient; compounding products in a manner that ensures product quality, safety, and efficacy; counselling of patient on the safe and judicious use of medicines and other health products, engaging actively in patient safety and health promotion activities; and ensuring business sustainability through efficient processes and systems.

In order to strengthen these competencies, quarterly symposiums and national conventions are held regularly by distinguished speakers. This year's theme by the PSHP, "Collaborative Medication Management", was focused on expanding the role of pharmacists in clinical healthcare in an effective way to achieve optimal patient care outcomes through appropriate medication use and enhanced patient care services. These include additional roles involved in solving patient- and medication-related problems, drug monitoring, and regimen adjustments in addition to the functions of drug dispensing and provision of drug information.

PSHP looks forward to optimizing the use of technology in order to improve its communication by upgrading its website and offering on-line training for its members. Moreover, plans to develop training programs for the other members of the hospital pharmacy workforce are in the pipeline. In the future, we want to focus our efforts toward specialized hospital pharmacy/clinical pharmacy services as well as accreditation of hospital pharmacy practice.

In preparation, we have already completed the 6 Clinical Pharmacy Summits about Pharmacotherapy offered by the American College of Clinical Pharmacy in collaboration with the Philippine Pharmacists Association (PPhA). PSHP hopes that by next year, a critical mass will take and pass the Pharmacotherapy Board Certification to be offered by the American College of Clinical Pharmacy (ACCP).

Over the past years, the pharmacy profession has continuously evolved into a clinical healthcare provider specializing in drug therapy interventions and treatment. New roles were created that enable pharmacists to serve the increasing patient population and needs of the new healthcare system. With the current developments in the country for pharmacy practice, the future is bright for the Filipino pharmacists. We want to move forward together for the love of our Filipino patients.

~reported by Liza R. Sta. Maria, Sheryll Ann Limson and Hazel Faye R. Docuyanan

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## Haematology Clinical Pharmacy Service at Prince of Wales Hospital in Hong Kong

Clinical pharmacy support has been provided to the Hematology Unit of the Department of Medicine & Therapeutics at Prince of Wales Hospital in Hong Kong since April 2013. The Clinical Pharmacist works as a member of the multidisciplinary team and participates in daily clinical rounds.

All chemotherapy orders are reviewed for accuracy and clinical appropriateness. The scope includes: checking that the chemotherapy regimen is the intended treatment as documented; reviewing the appropriateness of the regimen; assuring the timing of administration is appropriate (i.e. interval since last treatment cycle); assuring all dose calculations are correct; checking the cumulative dose and maximum recommended dose per treatment cycle; verifying the appropriateness of the dose with respect to patient's blood counts, renal and liver functions and presence of toxicities from previous treatment cycle; checking the reason for and consistency of any dose adjustments; and checking any known drug interactions or conflicts with patient allergies.

All non-chemotherapy prescriptions are also reviewed. The scope includes, but not limited to: reviewing the appropriateness of the pre-medications and supportive medications (including anti-emetics, mouthwashes, prophylactic antibiotics etc.); optimizing the selection and dosing of antibiotics for neutropenic sepsis; checking the dosage of medications as per patient's renal and liver functions; performing medication reconciliation at the point of patient admission and discharge; identification of potential drug related problems (e.g. drug interactions, cross-allergies etc.) which may lead to failure to achieve an appropriate therapeutic outcome.

Effectiveness of and patient's tolerability to the medication therapy are also monitored. The scope includes therapeutic drug monitoring, monitoring of microbiology culture and sensitivity results to ensure rational use of antibiotics, with the aim to maximize treatment efficacy and minimize drug resistance, assessment of patient response and their experience of adverse drug reactions.

Clinical Pharmacists also prepares chemotherapy treatment orders for individual patient and provides tailored drug counseling upon referrals. Clinical Pharmacists screens an average of 11 haematology patients in the two haematology wards per day. A recent 9-month evaluation showed that a total of 650 clinical interventions have been made to optimize treatment effectiveness (52%) and prevent potential adverse reactions (38%). Common types of interventions included recommendations on selection of therapeutic agents (48%) and drug dosage (31%). The overall acceptance rate of the clinical interventions by physicians was over 90%. There were 48 chemotherapy treatment orders prepared by Clinical Pharmacists with regimens for acute leukemia. There were 148 drug information enquiries raised by the healthcare team.

A survey was conducted among the haematologists and medical officers to examine the perceived quality of the service. All physicians expressed support to the service by rating the service quality as 'excellent' or 'good'. In conclusion, clinical pharmacists have demonstrated valuable inputs towards hematology services and promoted safe and effective pharmacological management. The service was also welcomed by frontline physicians.

~ reported by So Kai Him Renwick, Mak Lai Yee Bonnie, Tsui Sau Man Sally,

Chan Man Chi Grace, Lee Shing Cheung Benjamin

### Primary Care Transformation in Singapore – Redefining Role of Community Pharmacists

Singapore is facing a rapidly ageing population and a rising incidence of chronic diseases. It has been estimated that by 2030, one in four Singaporeans will be 65 years or older. This poses significant challenges to our healthcare system with issues such as increasing burden of chronic diseases and polypharmacy, higher hospital admission rates, increased length of hospitalization, and higher healthcare cost. To meet the increasing healthcare needs, there is an imperative need to transform care delivery to be more patient-centric and to focus on preventive care. Three key paradigm shifts are deemed essential for the transformation by the Ministry of Health (MOH), Singapore: (i) to move beyond healthcare to health enabling healthy living and active ageing to prevent or delay onset of diseases; (ii) to move beyond hospital to the community with primary care transformation where primary care serves as an anchor complemented by an effective intermediate and long-term care (ILTC) sector and supported by acute care services; (iii) to look beyond quality to value ensuring productivity and cost effectiveness while striving for good outcomes.

Pharmacists play a crucial role in this journey of healthcare transformation. In 2014, the Chief Pharmacist's Office at MOH led the development of the National Pharmacy Strategy (NPS) that support the key healthcare shifts mentioned earlier. The NPS is a 10-year plan that envisions transformation in the delivery of pharmaceutical care and medication management to a person-centric care model to meet the evolving healthcare landscape and the needs of Singaporeans. The pharmacy care model will focus on providing quality health for the population, advancing preventive care within the community, promoting safe and effective medication use, and playing an active role in care integration for patients across different stages of their healthcare journey.

Community pharmacists are well positioned to promote and ensure safe and effective medication use in the community especially in the management of minor ailments and chronic diseases as well as preventive health, strengthening primary care. Safe and responsible self-care is a constant message that has been strongly advocated to the public. In line with this campaign, the Pharmaceutical Society of Singapore (PSS) recently launched a series of Practice Guides for Minor Ailments, which is a compendium of guidelines for 14 frequently encountered minor ailments including allergic rhinitis, cough & cold, wound care, and common skin conditions. These practice guides are developed by the community pharmacists after comprehensive review of literature and contextualising to the local setting, with inputs from pharmacists from hospitals and specialty practice. The key objective is to standardise practice across institutions, and enhance delivery of pharmaceutical care to patients and consumers in the community. Each of the practice guides provides an overview of the topic, pointers on patient assessment, a systematic, evidence-based and stepwise approach to treatment, as well as relevant patient information leaflets to aid counselling. These practice guides serve as vital clinical resources that equip community pharmacists with the pertinent updated knowledge to meet the ever evolving and increasing healthcare needs of the public.

Community pharmacists are strategically positioned to play an important role as health champions. Under the PSS Community Pharmacy Health Champion Programme (CPHCP), community pharmacists aim to enhance population outreach and increase public knowledge on the importance of adopting a healthy lifestyle so as to prevent or delay the onset of chronic diseases such as diabetes and high blood pressure. Pharmacists also play an active role in assisting with smoking cessation. Under this programme, pharmacists document the full cycle of pharmaceutical care including patient assessment, design and implementation of care plans, health promotion counseling, and patient outcomes. At least 10 pharmacists are recognised every year for their significant contributions in this initiative with the CPHCP award.

To realise the vision of moving beyond hospitals to the community, there are several initiatives whereby pharmacists are providing and enhancing care in the primary sector. In one such initiative, community pharmacies collaborate with the public healthcare institutions to provide patients with the option of having their medications reviewed and collected at selected community pharmacies instead of at the hospitals. This initiative serves to reduce visits to the hospitals providing convenience to patients.

Diabetes is a growing problem in Singapore today. One in three Singaporeans has a lifetime risk of developing the disease. In April 2016, the Ministry of Health (MOH) declared War on Diabetes, and set up the national Diabetes Prevention and Care Taskforce to spearhead efforts to address diabetes via healthy living and prevention, screening and follow-up, and disease management. In line with this, several diabetes care programmes run by community pharmacists have been launched recently to help combat diabetes and heart diseases in Singapore. One such programme is the Diabetes Risk Assessment service that was started in July 2016, where pharmacists advise the public on the effects of diet and lifestyle habits on the risk of diabetes, and identify those at high risk for further health screening. Other diabetes care services involve community pharmacists following up patients closely, educating them on their conditions and medications to achieve and maintain better sugar control and reduce risk factors for heart diseases. With these programmes, pharmacists collaborate with other healthcare professionals in the continuum of care for patients with diabetes for better control and deferring of complications.

Enhancing the healthcare framework in the ILTC sector is an important tool of strengthening the care in this sector. In partnership with Agency for Integrated Care, community pharmacists provide pharmaceutical care to residents in the nursing homes and enhanced the medication use capability of nursing homes. Specifically, pharmacists have helped nursing homes in setting up standard operating procedures; introducing medication use audit; conducting medication reviews; training of nursing homes, and healthcare staff; and provision of drug information services. This programme started in 2011 with 6 nursing homes, and has since reached out to 60 nursing homes in Singapore. Pharmacists have helped the sector move towards achieving the Enhanced Nursing Home Standards enforced by the Ministry. Community pharmacists are extending this service to day care centres. They are also stepping up to formalize the provision of geriatric pharmaceutical care services. All these efforts will improve the quality of life for elderly; and pave the way towards shifting our approach to ageing and health beyond the hospital to the community.

Great challenges lie ahead of the profession with the changing healthcare landscape, increasing healthcare needs and demands, and increasing expectations of the public. Primary care transformation is challenging but essential for the healthcare system to be sustainable in providing safe, accessible, and affordable care. Community pharmacists need to embrace these changes, and continue to strive towards the common goal of clinical excellence and scale greater heights and as a profession.

~reported by Hong Yen Ng, President, 110th Council, PSS

Huei Xin Lou, Chairperson, 26th Singapore Pharmacy Congress Organizing Committee, PSS

# **FIP HPS Webinars**

The Hospital Pharmacy Section Webinars are designed to share experiences and discuss issues affecting the practice of pharmacy and health care in the hospital setting. We identify the global issues that require attention and work together to develop guidelines and standards of practice.

Members of the Hospital Pharmacy Section have a shared vision for hospital pharmacy practice through the Basel Statements, and Section members have the opportunity to meet annually at the FIP Congress. Sharing ideas and networking with our colleagues must extend beyond this one annual event. With that in mind, the FIP Hospital Pharmacy Section is pleased to announce a series of webinars to meet the interests and educational needs of our members.

All webinars will be recorded in the live sessions. Past webinars can be accessed via:

- Counterfeit Medications <a href="https://www.fip.org/webinars?page=webinars&video=item&item=28">https://www.fip.org/webinars?page=webinars&video=item&item=28</a>
- Medication Safety Best Practices <a href="https://www.fip.org/webinars?page=webinars&video=item&item=32">https://www.fip.org/webinars?page=webinars&video=item&item=32</a>

Please contact the program organizer, John B. Hertig, at <u>jhertig@purdue.edu</u> with any questions.

Upcoming webinars are outlined below.

### Webinar #3: Poster and Abstract Presentation 17 January 2017 / 07:00 EST (New York City)

Adding to the collective global knowledge available to pharmacists is one of the most important contributions we can make. While the process of preparing formal posters and presentations can be time-intensive, sharing knowledge is an integral part of advancing the practice of pharmacy worldwide. Learn more about the abstract preparation and submission process as well as specific requirements for publications submitted to FIP.

Presenters: Rebekah Moles; Associate Professor, Faculty of Pharmacy, University of Sydney, Australia Ryan A. Forrey; Director of Pharmacy, Emory University Hospital Midtown, USA

Register: https://attendee.gotowebinar.com/register/1248875161855436034



# 2016 FIP Congress Photos



### Happy New Year 2017! ~ from FIP HPS ExCo



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In addition to corporate sponsors, many national and regional pharmacy organizations have provided financial and in-kind support of the activities of the FIP Hospital Pharmacy Section. We gratefully recognize these contributors:

- The French Ordre des Pharmaciens
- o The Japanese Society of Hospital Pharmacists



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